

TRANSPORTATION FOR OLDER ADULTS IN GUILFORD COUNTY, NC

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Introduction

If you are an older adult or the caregiver of an older adult or disabled person who needs transportation for medical, personal, or social reasons, there is a range of options available in Guilford County, NC. Your first step should be to contact Guilford County Transportation and Mobility Services at 336-641-4848. Guilford County is dedicated to quality, customer-oriented transit service.

If you have a Medicaid “blue card” or “pink card” and have no other means of transportation for a medical appointment go to [Medicaid Transportation](#).

If you do not have a Medicaid card, please go to [Other Transportation Options](#).

Medicaid Transportation

Citizens throughout Guilford County with a Medicaid “blue card” or “pink card” who do not have other means of transportation are entitled to rides to doctor’s offices, hospitals, clinics, dentists, and other health related trip needs.

- Transportation services are available to Greensboro, High Point, Winston-Salem, Durham, Chapel Hill, and other NC locations. There is no charge to the rider for this service. Trips to Durham and Chapel Hill are provided in association with PART.
- Services are provided between 6:00 a.m. and 9:00p.m. Monday – Friday.
- Call **336-641-4848** for information or to schedule a trip.

Other Transportation Options

If you do not have a Medicaid card and are over 60 call [SeniorLine](#) at **336-884-6981** in High Point and Jamestown and **336-333-6981** in the rest of Guilford County.

SeniorLine may offer you a range of services that are available based on your situation.

- ❑ If you need transportation for non-medical rides in Greensboro see [The Shepherd Center](#).
- ❑ If you need transportation for medical rides throughout Guilford County, including Greensboro and High Point, see [Senior Wheels](#).
- ❑ If you need transportation for medical and non-medical reasons in High Point see [Dial-a-Lift](#).
- ❑ If you need transportation for medical and non-medical reasons in Guilford County but outside the Greensboro or High Point city limits see [Guilford County Transportation and Mobility Services](#).

In addition, some services are provided regardless of age.

- ❑ If you need transportation for rides to cancer treatment, see [American Cancer Society Patient Services](#).
- ❑ If you have a disability and need transportation in Greensboro see [Specialized Community Assisted Transportation](#) (SCAT) and in High Point see [Dial-a-Lift](#).

The Shepherd Center

For non-medical rides in Greensboro, [The Shepherd Center](#) **336-378-0766** provides rides for:

- ❑ Individuals 60 and over
- ❑ Travel anywhere in Greensboro for non-medical reasons. Travel must be scheduled at least 3 days in advance. Rides are provided by volunteers and therefore may be unable to accommodate wheel chairs. Their office hours are between 9:30 a.m.-3:30 p.m. Monday - Friday and there is no charge for this service.

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Senior Wheels

For medical rides in Guilford County, Senior Wheels, operated by Senior Resources of Guilford County, provides rides for:

- ❑ 55 and over
- ❑ Unable to drive and in need of transportation to scheduled medical appointments
- ❑ Limit one ride per week.
- ❑ Rides must be scheduled at least one week in advance and must occur between 8:30 a.m. and 5:00 p.m.
- ❑ Although there is no charge, donations are needed and accepted

For more details and to schedule rides call Senior Wheels at **336-884-4816** in High Point and Jamestown and **336-373-4816** in the rest of Guilford County.

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Dial-a Lift

In High Point, Dial-a-Lift **336-887-1183** provides rides for 60 and over and disabled individuals who are not able to ride the bus due to a physical or mental disability. An application must be submitted for certification. Riders must call the day before to schedule trips. Travel can be anywhere within the city limits of High Point for medical, employment, or recreational purposes.

They operate Monday through Friday 5:45 a.m.-6:30 p.m., Saturday 8:45 a.m.-5:15 p.m. and the fare is \$1.50 per one-way trip (as of June 2004).

For more details and to find out how to qualify call **336-887-1183**.

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Guilford County Transportation and Mobility Services (TAMS)

Transportation for medical and non-medical reasons (including trips to Community Nutrition Centers) for residents in Guilford County who live outside the Greensboro or High Point city limits is available through Guilford County Transportation and Mobility Services. In some cases, there is a charge for this service.

- ❑ Services are provided between 6:00 a.m. and 9:00 p.m. Monday – Friday.
- ❑ Reservations can be made between 8:00 a.m. and 5:00 p.m. Monday – Friday and must be made by 12:00 noon on the working day before your trip.

Call **336-641-4848** for an Eligibility Form or to schedule a trip. To view a full description of our services check us out at:

http://www.co.guilford.nc.us/ced_cms/transportation.html

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American Cancer Society Patient Services

The American Cancer Society Patient Services' "Road to Recovery Program" **1-800-282-4914** provides rides for:

- ❑ Individuals of all ages who need transportation to cancer treatment, including chemotherapy and radiation treatments within Guilford County
- ❑ Clients must be able to walk on their own
- ❑ Rides must be arranged 48 hours in advance
- ❑ Because this is staffed by volunteers this is not a guaranteed ride

Their hours of operation are 8:00a.m. - 5:00p.m. Monday –Friday.

For more details and to find out how to qualify call **1-800-282-4914**.

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Specialized Community Assisted Transportation (SCAT)

S.C.A.T. (Specialized Community Assisted Transportation) provides rides for individuals of any age who have disabilities and need transportation in Greensboro.

Call **336-333-6589** to discuss eligibility and to arrange transportation.

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Information included in this document is intended for guidance, education and information only and was correct at the time of publication. It should not be seen as a diagnostic tool or a substitute for contact with professionals or agencies.

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